

### SA Pathology Announces New Clinical Service Director, Dr Sophia Otto



After Associate Professor Tom Dodd departed the role earlier this month, Dr Sophia Otto has been appointed as the new Clinical Service Director here at SA Pathology.

Dr Sophia Otto has been with SA Pathology for almost 20 years and has been a doctor for 40.

Sophia is a skilled Anatomical Pathologist who is a passionate advocate for patient care.

Please join us in congratulating Dr Sophia Otto.

### World Autism Acceptance Month



Eleni and Alex from the A Team.

This month was World Autism Acceptance Month.

SA Pathology provides a safe working environment, where people can become independent, have choices, earn wages, and develop friendships.

Having a neurodiverse workforce allows for a focus on an individual's abilities, not disabilities, giving purpose and tools to succeed.

[Read more about our incredible A Team](#)

### Quit Your Way In May



Next month SA Health are encouraging smokers to "Quit Your Way in May".

Almost 1,200 smokers registered to have a go at quitting smoking last May as part of Australia's first ever quitting month of its kind, and SA Health is hoping for a similar result in 2022.

The campaign is community focused and SA Health are asking health professionals to lend support by [encouraging registration](#).

Quitting methods are varied and individual so that every smoker has the best possible opportunity, a Facebook page is even available to participants to support each other.

Free online training for Health Professionals to assist smokers to quit is available [here](#).

We'll follow up in June with the results!



### Call Centre Upgrade



The SA Pathology call centre has received over 270,000 calls in the last 12 months. That's an average of 20,000 calls a month!

SA Pathology is committed to improving our service levels, that's why we've upgraded our customer call centre software.

Some of the benefits include:

- A virtual queue which improves the client experience – especially during busy times.
- Queue management, voice call-back technology and the option to request a call back from our client liaison team.
- New post-call surveys with just 3 questions!

We can't wait to speak with you soon!

### Paragon Medical Centre-Modbury



SA Pathology is proud to offer our services at the Paragon Medical Centre in Modbury. The centre is a hub of innovation and offers 15 GPs as well as SA Pathology, paediatricians, psychology and physiotherapy services, to name just a few.

SA Pathology established an onsite collection centre in 2021 to provide quality pathology services to the medical practice and the local community.

Mr Syed Fahim, the practice manager, believes that *"the biggest advantage is that it's onsite... it is open from Monday to Friday until 4.30 pm and then Saturdays as well."*

Mr Fahim, as part of The Australian Practice Managers Association, encourages local practices and external patients to use our services too.

*"We encourage them, if they want, to refer their patients, and if they want to do some tests for SA Pathology, why not do them here? Having SA Pathology gives us a very big advantage, not only for the doctors but for the patients also."*

He also says that since the practice has offered SA Pathology's services, the feedback from doctors and patients alike has been very good.

[Find out more about having an SA Pathology collection centre in your practice.](#)

[Contact our marketing team](#)

### Paediatric Patient Centres



Did you know that we have specialist paediatric centres all over SA?

[Take a look at the list of tailored care options for children](#) and discover why SA Pathology is the best choice for your family.

Have you visited a paediatric collection centre recently?  
[We'd love your feedback!](#)

### More Than Just Mushrooms



Mycology, the scientific study of fungi, plays a very important role in identifying and managing fungal diseases in humans and animals. Dr Sarah Kidd, Head of the National Mycology Reference Centre within SA Pathology, explains that

*"Many people think of mycology as being about identifying mushrooms, which is true, but fungi are also microscopic organisms that can cause life-threatening disease in humans and animals."*

**Most people don't realise that fungi are more closely related to animals than they are to plants, and that can make it difficult to treat fungal infections."**

The National Mycology Reference Centre performs all of the public mycology diagnostic work for South Australia and provides a referral service for other laboratories around Australia, that may require complex fungal testing.

[Read more](#)

### Our People!



At SA Pathology, we're proud of our people and want to celebrate and tell their stories, this month read all about Ruth Vogelsang, 2IC of Wallaroo Laboratory.

As well as being a medical scientist she is a competitive bull-rider!

[Ruth's Story](#)



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