

What type of feedback would you like to provide?

Compliment
 Complaint
 Suggestion
 Advice

Providing your details is optional, however by doing so you will help us to investigate concerns about our service.

My name: _____
(first name) (surname)

Title (optional): _____

I am giving feedback for myself

Date of birth: _____

Address: _____

Telephone: _____ Email: _____

I am giving feedback on behalf of someone else

Their name: _____

Their date of birth: _____ Relationship to you: _____

Their address: _____

Their telephone: _____ Their email: _____

We are bound by privacy provisions. If you are raising concerns on behalf of another person, we may need to gain their consent to provide feedback to you. If the person you are providing feedback on behalf of would prefer us to communicate directly with you, please ask them to sign below to confirm their consent.

Alternatively, you may attach a separate document confirming their consent.

Please note that SA Pathology will still investigate any concerns without gaining obtained consent, however we may not be able to provide you with feedback relating to the complaint.

I _____ give my consent for SA Pathology
(Their name)

to share information with _____ related to this feedback.
(Your name)

Signed: _____
(Their signature or mark)

OPTIONAL: Is the person affected:

- Of Aboriginal and/or Torres Strait Islander origin? Yes No
- A Department of Veteran's Affairs' cardholder? Yes No

Which collection centre or area does the feedback relate to? _____

When did it happen? _____

Who were the staff involved? _____

What would you like us to know? *(please add more pages if needed)*

What would you like to happen?

Would you like a response to your feedback? Yes No

More information

If you need help to provide feedback or have questions, please contact us on 8222 3000.

What to do with this form now

Save this form and email to Health.SAPathConsumerFeedback@sa.gov.au.

Thank you for taking the time to contact us. We value your feedback and the opportunity to review and improve our services.